



We've got your back

Broadband with new 4G Assure. You'll never lose business because of a lost connection.





Get a reliable connection your business can count on. Broadband with 4G Assure is the UK's first and only broadband that can automatically switch to 4G. A clever little innovation that will make a big difference to your business.

Our best broadband, now even better

If your business relies on the internet, our broadband's a safe bet. Which is handy, really. Because everything from staying in touch with customers, to securing the best possible prices with suppliers, can rely on it.

Which got us thinking – how could we make our broadband even better? And what happens if a busy builder accidentally cuts through your broadband connection? You can't afford for your internet connection to go down. So we've made sure it won't happen. With 4G Assure, just plug the included 4G dongle into your Business Smart Hub or Hub 5, and if your broadband connection does unexpectedly drop, fast and reliable 4G kicks in to keep you online.

Stay connected when it matters most

If there's ever a problem with your broadband connection, 4G Assure will kick in automatically to keep you connected. That means business can continue like nothing's changed. With 4G Assure on your side your connection will just work. Always.

Next day 4G connection

As soon as you place your order we'll send your 4G Assure out to you. So, while we get to work setting up your fixed line, you could be up and running, sharing files and connecting with clients the very next day using 4G.

Whatever happens, we're on it

We'll know if your broadband has switched to 4G and get straight on to fixing it. We'll also contact you to let you know what's happening. In the meantime, you can get on with more important things, while 4G Assure keeps you connected.

And there's so much more

We've gone the extra mile with Broadband Premium, Infinity Premium and Ultrafast Fibre Broadband. And 4G Assure included as standard is just the start.

Unlimited should mean unlimited

You're free to use as much data as you need – with no catches, no caps and no hidden penalties.

Our speed guarantee

If your fixed connection drops below the minimum speed we promised, and we can't fix it, you can walk away. There's no catch and no fee.

Power up your wi-fi

Our Smart Hub keeps you working with faster wi-fi speeds in more places around the office than ever. It's packed with tech to keep your connection strong and secure.

Priceless protection

Device Protection by Symantec guards your PCs, laptops, Macs and mobiles against cyber-attacks and protects your data – all day, everyday.

24/7 technical support

Our UK-based business experts are on hand around the clock, with fast, free technical support for your broadband – online or over the phone.

Tech Heads™

Our UK-based IT support experts, Tech Heads, can help you with technical issues – 24/7. And not just for BT products or services. Whether you need to set up a printer or you're after a wi-fi work-around, they're only ever a phone call away.

Fast fixes on faults

With Prompt Care, if we don't fix a fault by the end of the next working day, we'll pay you for the trouble.

UK's largest wi-fi network

Wherever your work takes you, you'll always be able to get online. Our wi-fi network is the UK's largest. So you'll get free, unlimited access to over 5 million wi-fi hotspots.

People love free wi-fi

Guest wi-fi on our Smart Hub comes ready and waiting to be switched on.

Live access to BT Sport

With BT Sport, you'll have live access to all four BT Sport channels and BoxNation from iOS, Android and Windows 10 smartphones and tablets.

Get BT broadband with 4G Assure. Join today, get online tomorrow.

For more information contact 03333 444190 or email info@hm-network.com

Subject to you having adequate 4G signal and power at your site. We deliver 4G Assure the next day if you place your order by 12pm Monday to Friday and you pass credit checks. Orders placed at the weekend will be delivered on Tuesday or Wednesday for Bank Holidays. For full terms and conditions see www.bt.com/terms under the Broadband and Internet Services section.

Before your service starts, we will provide you with the Minimum Guaranteed Access Line Speed and an estimate of the upload and download you may expect. If after 10 days from the start of your service your speed is regularly at or below this speed, you may contact BT and BT will try to fix it. If BT is unable to fix it, within 15 days, you can terminate your service without paying any charges (other than for any service already received), but you must return any BT Hub. This will not apply where you are using 4G Assure either by choice or beyond its back-up function. For more information visit www.bt.com/terms under the Broadband and Internet Services section for more details.

You can get onto our wi-fi as-long-as you're in one of our wi-fi hotspots and your device has wireless internet.

For terms and conditions see www.bt.com/terms under the Broadband and Internet Services section.

New customers only taking Premium Broadband, Premium Infinity or Ultrafast 1 or 2. The BT Sport app is for personal, non-commercial use and will only work on iOS 7 and above, Android OS 4.1, and Windows 10 smartphones and tablets. You can use the app to stream BT Sport programming on a maximum of two compatible devices at the same time. More info at www.bt.com/terms under the Broadband and Internet Services section.

Tech Heads: We will provide 24/7 Tech Heads support on up to 3 PCs or Apple Macs you register with us (excluding mobile devices, mobile handsets, tablets and other similar devices). Access to Tech Heads may be limited if BT considers your use to be excessive or detrimental to other customers. Full terms for Tech Heads can be found at www.bt.com/terms under the Broadband and Internet Services section.

Prompt Care: We aim to fix faults reported before 21.00 Monday–Saturday on any time or any time on Sundays or on public holidays by 23.59 on the next weekday (or Saturday). This is covered by the broadband Customer Service Compensation Scheme. Claims must be made within 90 days of the fault being repaired. For successful claims, a credit for £25 will be applied to the future rental on the broadband line that experienced the fault. Exclusions apply. Full terms for the Customer Service Compensation scheme can be found at www.bt.com/terms under the Broadband and Internet services section

Smart Hub: UK's most powerful business wi-fi signal vs major UK broadband providers. See full test report at bt.com/business/smarthub. 1 Port used for WAN connection on version 088317.

Offices worldwide

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